

# RULES OF PROCEDURE CAMPING OR CARAVAN GROUNDS

## 1. Conditions of admission and residence

To be allowed to enter, to settle or to stay on a pitch, it must be authorized by the manager or his representative. The latter has the obligation to ensure the proper keeping and order of the campsite and compliance with the application of these rules

Staying on the campsite implies acceptance of the provisions of these rules and the commitment to comply with them.

No one can choose to live there.

## 2. Police formalities

Minors unaccompanied by their parents will only be admitted with written authorization from them.

In accordance with Article R.611-35 of the Code on the Entry and Stay of Foreigners and the Right to Asylum, the Manager is required to have from the client of foreign nationality, completed and signed, upon arrival, an individual police record.

It must mention in particular :

- 1° **The name and first name ;**
- 2° **Place and birthdate ;**
- 3° **Nationality ;**
- 4° **The habitual residence.**

Children under the age of 15 may appear on the card of one of the parents

## 3. Installation

The accommodation and the material used for this purpose must be installed on the location indicated by the manager or his representative.

## 4. Reception desk

**Opens from 7.30am to 12 and from 2pm to 8pm**

You will find there all the information about campsite's services, shopping, hiking, sports, tourist information and coordinates of different other services.

It is also possible for the customer to give his opinion by filling a survey (available on request at the reception).

## 5. Display

These rules of procedure are posted at the entrance of the campsite, and at the reception desk. It is given to each client who requests it.

For classified campsites, the classification category with the mention tourism or recreation and the number of tourism or leisure locations are displayed.

The prices of the various services are communicated to the customers under the conditions fixed by order of the Minister in charge of the consumption and consultable with the reception.

## 6. Terms of departure

Customers are invited to inform the reception office of their departure the day before. Customers intending to leave before the opening hours of the reception desk must pay the balance of their stay the day before.

## 7. Noise and silence

Guests are advised to avoid any noises and discussions that may be disturbing their neighbors. The sound devices must be adjusted accordingly. Closures of doors and chests should be as discreet as possible. Dogs and other animals should never be left free. They must not be left at the campsite, even locked up, in the absence of their masters, who are civilly responsible. The Manager ensures the tranquility of its customers by setting schedules during which the silence must be total : between 10 pm and 7 am.

## 8. Visitors

After having been authorized by the manager or his representative, visitors may be admitted to the campground under the responsibility of the campers who receive them. The customer can receive 1 or more visitors at the reception. The services and facilities of the campground are accessible to visitors, except swimming pool. However, to use them, a fee needs to be paid, the price must be posted at the entrance of the campsite and at the reception desk.

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## 9. Traffic and parking of vehicles

Inside the campground, vehicles must drive at a limited speed.

Traffic is allowed from 7 am to 10 pm. Only vehicles owned by campers staying in the campground may be driven in the campsite. Parking is strictly prohibited on locations usually occupied by accommodation unless a parking space has been provided for this purpose. Parking must not obstruct traffic or prevent the arrival of newcomers.

## 10. Maintenance and appearance of facilities

Everyone is required to refrain from any action that could affect the cleanliness, hygiene and appearance of the campsite and its facilities, including health.

It is forbidden to throw sewage on the ground or in the gutters.

Customers must empty the wastewater in the facilities provided for this purpose.

Garbage, waste of any kind, papers, must be placed in garbage cans : after the exit gate.

Washing is strictly forbidden outside the bins provided for this purpose.

The drying of the linen will be done, if necessary, with the common dryer. However, it is tolerated until 10pm near the accommodation, on the condition that it remains discreet and does not disturb the neighbors. It should never be done from trees.

Plantations and floral decorations must be respected. It is forbidden to plant nails in trees, to cut branches, to plant.

It is not allowed to delimit the location of an installation by personal means, nor to dig the ground.

Any damage to the vegetation, fences, ground or facilities of the campsite will be the responsibility of the author. The location that will have been used during the stay must be maintained in the state in which the camper found it when he entered the premises.

## 11. Safety

a) Fire.

Open fires (wood, charcoal...) are strictly forbidden. Stoves must be kept in good working order and must not be used in hazardous conditions.

In case of fire, notify the management immediately. Fire extinguishers can be used if necessary.

A first aid kit is at reception desk.

b) Stealing

Management is responsible for objects deposited at the office and has a general obligation to monitor the campsite. The camper keeps the responsibility for his own installation and must inform the person in charge of the presence of any suspect person. Customers are advised to take the usual precautions for backing up their equipment.

## 12. Games

No violent or awkward play can be organized near the facilities. The meeting room cannot be used for hectic games. Children must always be under the supervision of their parents.

## 13. Dead garage

It cannot be left unoccupied equipment on the ground, only after agreement of the direction and only with the indicated location.

This benefit can be paid.

## 14. Violation of the rules of procedure

In the case of a resident disturbs the stay of other users or does not respect the provisions of these rules, the manager or his representative may orally or in writing give notice to the latter to stop the disturbances.

In the event of a serious or repeated infraction of the internal rules and after formal notice by manager to comply with them, the latter may terminate the contract.

In the event of a criminal offense, the manager may call the police.